

With Dog Guide Vest/Harness

1. First introduce yourself, always speak to the person and ignore the dog.
2. Don't touch, talk, feed, stare or otherwise distract the dog while they are wearing their harness or vest. You should allow the dog to concentrate and perform for the safety of the person they are with. If a Dog Guide approaches you simply let the person know.
3. Treat people with sensitivity and respect. Not everyone is comfortable talking about their disability.
4. When walking with a Dog Guide team, ask the person where you should walk.
5. Assume the Dog Guide team is independent on their own. If you sense they could use your help, ask first. Do not take offense if your offer is rejected.
6. State what you are there for and ask if the person needs any assistance. If they do, ask how you can best assist them. Use phrases like: "I'm here to help you. How may I help?"



Without Dog Guide Vest/Harness

1. First introduce yourself, always speak to the person first.
2. If the Dog Guide is not wearing an identifiable vest and you'd like to say hello, always ask the person the dog is with if you can say hello to the dog. If the person says no, please respect that. If the person says yes, be specific of how you're going to interact with the dog. For example: "Is it ok to give the dog a hug?"
3. Treat people with sensitivity and respect. Not everyone is comfortable talking about their disability.
4. Assume the Dog Guide team is independent on their own. If you sense they could use your help, ask first. Do not take offense if your offer is rejected.
5. State what you are there for and ask if the person needs any assistance. If they do, ask how you can best assist them. Use phrases like: "I'm here to help you. How may I help?"

